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PERFORMANCE WORK STATEMENT

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY

Community Involvement Support Task Order

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ENFORCEMENT SUPPORT SERVICES

To the best of my knowledge, the work specified in this Task Order (TO) Performance Work Statement (PWS) is fully within and allowable under the PWS scope of the ESS IV Contract Number EP-W-10-011. Also, in accordance with Federal Acquisition Regulations (FAR) Part 7.5, I certify that the PWS / Revised PWS below does not contain services to be performed that would constitute inherently governmental functions as defined in OFPP Policy Letter 92-1, or contain any prohibited contracting activities as listed in EPA Order 1901.1A

PERFORMANCE WORK STATEMENT

INTRODUCTION

I. BACKGROUND

This Enforcement Support Services (ESS) Performance Work Statement (PWS) sets forth requirements of and outlines activities to be performed upon tasking. General Tasks, by major heading, are described.

This Task Order describes Community Involvement/Relations tasks against which an indeterminate number of work orders for specific activities will be issued over the contract period. The Contractor shall provide the capability (personnel, services, equipment and materials) to complete, and successfully accomplish, expedited as well as longer-fused assignments.

II. GENERAL INSTRUCTIONS

The Contractor shall begin work after receiving notification from the COR to begin. This notification will consist of a completed Work Request Form which will provide site and task number for charging, signed by the EPA COR (Appendix 1). Attached to this form will be the relevant completed Checklist and any other supporting documentation furnished by the EPA.

Generally a Work Request Form will be completed for site-specific activity, and will feature a Checklist related to a specific Task/Sub-task described under the Technical Requirements Section below. For many Work Orders, signature of the Project Manager with designation of hours assigned to the task will constitute the Work Plan. If a formal detailed Work Plan is required, the Work Order Form will indicate.

Work may be constrained by available hours for work at the site, or turn-around time to promote specific EPA decision-making. While the PWS is structured by specific technical requirements, enforcement support activities may overlap different technical requirements within this PWS. EPA's goal, however, is to create outputs with clear end products which support specific activities. These end products may be Contractor deliverables, or may be EPA end products that are based, in part, on Contractor deliverables.

The contractor shall submit all analyses, options, recommendations, reports and any other work products in draft form for review and incorporation of comments by the COR. Upon review and acceptance by the COR a final product shall be presented for use or distribution.

The administrative and accounting procedures for work requests conducted under this task order shall Page 3 of 15

be in accordance with the ESS contract requirements, and shall be sufficient to expedite the applications of these procedures to ensure that performance is consistent with the deadlines established for this task order by the Contracting Officer, and the work order deadlines established by the COR.

III. MEETINGS

The Contractor shall meet with the EPA COR, EPA Project Officer, and other EPA personnel as necessary, to plan, coordinate, revise, or finalize tasked work. Prior to initiation of work on a site, the Contractor may be tasked to attend a scoping meeting to clarify site-specific issues and time frame requirements for each deliverable. Not every work order will require meetings, and meetings will be included on Checklists as anticipated. Meetings may be conducted by conference call or inperson at EPA offices. The COR will notify the Contractor of the dates, times and places these meetings will be held.

IV. PRIVACY ACT

The Contractor is required to protect information in documents (handled in the course of performing the tasks or subs-tasks of this PWS) subject to the Privacy Act, including, but not limited to, contact information, social security numbers, and pay rates.

TECHNICAL REQUIREMENTS

I. OVERVIEW

Support for events shall be provided to EPA by informing the public of activities, site progress, and community meetings. The Contractor shall be tasked to arrange functions, coordinate logistics, obtain supplies, create signage, prepare fact sheets, and provide any other support needed for these functions. Other community relations activities may be tasked as required. Work will be ordered through checklists.

II. MONITORING METHODS

A uniform monitoring method will be used for all tasks in that the COR will review. The COR will indicate to the Contractor whether there are problems that need to be corrected. Some tasks may require further monitoring activities, which will be identified if needed. In addition, the Contractor's interim progress reports will be evaluated by the COR, Project Officer (PO), and Administrative Contracting Officer (ACO) to ensure continued success.

For all Work Orders completed under this Task Order, the COR will review the Contractor required interim (weekly and/or monthly) progress reports and will review deliverables, draft and final, for adherence to task specific Acceptable Quality Levels (AQLs) and compliance with task specific checklists prepared at Task Order scoping. Contractor performance will be communicated to the PO and in turn to the ACO. Performance issues will be noted within the Contractor's contract performance rating.

III. INCENTIVES / DISINCENTIVES

The Contractor is encouraged to meet the acceptable quality level for the technical requirements

Page 4 of 15

listed below as tasked in order to ensure continued work. Failure to do so may impact the COR's decision whether to assign further tasks and may influence the Agency's decision not to award tasks beyond the minimum level. Where the contractor's work fails to meet one or more of the performance standards, the government will require the contractor to correct the deficiency(ies) at no additional cost to the government, and the contractor shall be subject to a reduction of up to 20% of the costs incurred for that task. When the defect(s) cannot be corrected by re-performance, the government may reduce the costs payable for that task by up to 50%, to reflect the reduced value of the services performed. Performance issues will be noted within the contractor's performance rating. The government reserves the unilateral right to change the monitoring methods specified herein consistent with the inspection rights already provided to the government under the Inspection of Services clause, and may reduce the level of surveillance as a reward if the Contractor consistently meets the performance standards.

IV. TASK DESCRIPTIONS

ADMINISTRATIVE TASKS

1.1 Project Planning And Support

Performance Requirement: The Contractor shall provide project planning and support upon EPA request.

Performance Standards: The Contractor shall support all phases of work related to project initiation and support. Activities required under this task shall include:

- Participate in monthly progress report conference call with the EPA Project Officer (PO) and Contracting Officer (CO).
- Respond to questions related to administrative issues, not applicable to Task Orders.
- Attend ad-hoc meetings as required to address such things as; potential performance issues, information requests, special ad-hoc reporting needs, etc.

Acceptable Quality Level (AQL): All meetings and/or information requests are responded to within the timeframe indicated by EPA, unless time extensions or postponements are approved in advance by the PO or CO. Also, Task Order costs are within the amount of the approved work plan.

1.2 Information Control And Reporting Support

Performance Requirement: The Contractor shall provide support related to information and financial reporting as requested by EPA.

Performance Standards: The Contractor shall support all phases of work related to contract reporting support. Activities required under this task shall include:

 Preparation and tracking of technical and cost information pertaining to the Task Order issued under this contract, for inclusion in the monthly progress report and monthly invoice in accordance with Attachment 2 Reports of Work in the ESS IV contract (EP-W-10-011).

- Preparation and distribution of all contract required reports in accordance with Attachment 2 Reports of Work in the ESS IV contract (EP-W-10-011).
- Preparation of ad-hoc reports as requested to assist PO and/or CO in responding to ESS IV contract information requests.

Acceptable Quality Level (AQL): All deliverables shall be subjected to 100% QA/QC and due dates/schedules shall be met. Task Order costs are within the amount of the approved work plan.

1.3 Task Order Close Out

Performance Requirement: The Contractor shall provide support related to task order close out.

Performance Standards: The Contractor shall support all phases of work related to Task Order close out support. Contractor will propose cost per page based on assumption that file consists of 20 to 50 pages. Activities required under this task shall include:

This task includes services related to

• Obtain copies of corporate and team subcontract administrative program support task order files from temporary file storage and place them in appropriate order for conversion to long-term data storage in conformance with the following requirements:

Written direction for the disposition of records will be provided by the Region VI Contracting Officer. This task shall be performed in accordance with FAR Part 4 Administrative Matters and specific regional notification to the contractor.

- Transfer relevant files over to subsequent task order.
- Contractor will index all documents and prepare images in accordance with Region 6 standards. All Closed Task Order files will be submitted to EPA on CDROM.
- Prepare a Task order Closeout Report in accordance with the contract requirements.

Acceptable Quality Level (AQL): All deliverables shall be subjected to 100% QA/QC and due dates/schedules shall be met. Task Order costs are within the amount of the approved work plan.

TECHNICAL TASKS

The following tasks are broad descriptions indicative of the technical assistance to be provided by the Contractor under this task order. The specific tasks to be performed will be determined based on the enforcement assistance required by the EPA at each tasking, as detailed in the completed Checklist which accompanies a particular completed Work Request Form.

A Work Request Form might be completed for any task or sub-task. Work tasking will be based on the Agency needs; any Checklist item could be ordered as a stand-alone deliverable.

A. COMMUNITY RELATIONS

1. EPA Events

Performance Requirement: The contractor shall support EPA in the development, planning and implementation of community relations activities.

Performance Standards: Community relations activities need to be integrated closely with all remedial and/or removal response activities. The objectives of this effort are to achieve community understanding of the actions taken by the Agency and to establish mechanisms for community input and comment.

- a. The EPA may request the contractor to assist in conducting community interviews to develop an understanding of local concerns and desired involvement for the development of the Community Relations Plan.
- **b**. To keep the community informed, the EPA may task the contractor to prepare general or site specific fact sheets.
- **c**. To provide support for planning and conducting public meetings/briefings, technical discussions (involving PRPs and the public), conferences, and workshops, EPA may task the Contractor to be responsible for:
- insuring that facilities meet EPA and the community needs, such as confirming logistics, assuring appropriate capacity and appointments (i.e., audiovisual equipment, public address equipment, speakers' and display tables, handicapped access, etc.);
- providing trained facilitator(s) to enhance productivity at conferences or meetings;
- assisting EPA with the development of agendas, establishment of event logistics, and other related support elements as required.
- d. For site related media events (i.e., commemorative events or a site open house) at the conclusion of construction at the site the contractor may be tasked to make the arrangements for the site tour and/or meeting.
- e. The EPA may task the contractor to write and/or place notices in the predetermined newspaper regarding the public meetings, open houses, and the availability of site-related documents. For any requested public notice, the contractor shall prepare camera-ready copy. Notices will be published as retail display ads, not as legal notices, and should be designed accordingly.
 - The contractor will assist EPA Region 6 with developing draft and final Public Notices and Fact Sheets upon request. The Public Notices and Fact Sheets provided by contractor will be of professional quality and the caliber of materials EPA currently uses for placement in designated newspapers.
 - One staff member will meet with the EPA COR for approximately one Page 7 of 15

hour to receive instructions and drafts of the Public Notices and Fact Sheet materials. Contractor will take the information provided by the EPA TOM and produce an initial draft newspaper announcement.

- The EPA COR will provide comments on the draft materials and return revisions to the Contractor.
- The Contractor will make the EPA COR's revisions and return the draft final materials to the EPA COR. The EPA-approved draft final materials must be received by contractor prior to going final.
- The Contractor will deliver the camera-ready copy for all public notices to the EPA COR by the date agreed upon in the initial scoping meeting. Materials may be shipped to the newspapers as required.
- f. The EPA may also, request that notices be written and distributed to the site mailing list.
- g. The EPA may also task the contractor to provide recording and/or transcribing services for public meetings or for the administrative record.

Acceptable Quality Level (AQL): All arrangements for events shall be one hundred percent (100%) made and communicated to EPA within the time period specified.

For Estimating Purposes Only:

EPA Assumptions

- There will be five Public Notices to produce.
- Notices will be published as retail display ads, not as legal notices.
- Ad size will be determined by EPA and conveyed to contractor staff during the scoping meeting.

Contractor Assumptions:

- The Contractor will meet with the EPA TOM to receive instructions and an initial draft. EPA will provide notice in electronic format.
- Notices will run in Houston Newpapers to be named by COR.
- Same ad with no changes will be placed in each of three newspapers.

2. Materials Preparation

Performance Requirements: The Contractor shall provide support in the preparation of event and outreach materials, such as conference booths, exhibits, displays, posters, signs, fact sheets, information packets, presentations.

Performance Standards: The Contractor shall prepare draft and final materials, as tasked, in a variety of media including but not limited to photographs, enlargements, elongated banners, poster-sized display boards, map enlargements, computer screen

images, professional quality color handouts, and electronic presentations. The contractor shall develop visual aids (i.e., transparencies, slides, and handouts) as needed. Final documents will be prepared only after incorporation of EPA comments and written EPA approval.

- a. The Contractor will assist EPA Region 6 with administrative support in planning and conducting public briefings, workshops, conferences, open houses and training workshops, upon request. The activities will include handling conference and pre-planned media events logistics and assisting with designing and obtaining display exhibits.
- b. One staff member will meet with the EPA COR for approximately one hour to receive instructions and drafts of the Public Notices and Fact Sheet materials. The Contractor will take the information provided by the EPA TOM and make arrangements at facilities as needed

For Estimating Purposes Only:

EPA Assumptions

- Invitations will be needed.
- Notices will be published as retail display ads, not as legal notices.
- Ad size will be determined by EPA and conveyed to the Contractor staff during the scoping meeting. Contractor support required on-site the day of the public meeting.
- 100 chairs will be needed.
- Large tent and ground covering will be required to accommodate approximately 100 attendees. Two portable toilets will be required.
- Large fans will be needed to ventilate the tent area.

Contractor Assumptions:

- Contractor will meet with the EPA COR to receive specific instructions prior to contracting with any vendors. EPA will provide public notice in electronic format.
- EPA will provide invitations in electronic format.
- EPA will provide details for formatting and printing invitations in a timely manner. Approximately 300 invitations will be needed.
- Invitations will be 4.5" by 5.5" in size.
- Address labels will be provided by EPA TOM.
- EPA will provide materials to prepare poster boards showing before and after shots of progress at the site. EPA will need four poster boards, approximately 3' by 5' in size.
- Poster boards will be made using Photofinish paper on Gator foam for the highest quality display. Poster boards will be made from EPA photographs suitable for blowing up to 3' by 5'.
- 30' by 50' canopy tent will be large enough to cover approximately 150 attendees.

- Three large fans will be sufficient to ventilate tent area. Water circulating fans will be needed to reduce temperatures under the tent.
- Five banquet tables will be needed. Portable toilets will be handicap accessible.
- Handwashing lavatory will be needed in addition to two portable toilets. Notice will run in the Houston paper.
- Details for agendas and fact sheet will be provided in a timely manner by EPA.
- Only one contractor staff is needed for on-site support the day of the event.

Acceptable Quality Level (AQL): All deliverables shall be submitted and/or completed by the due date specified by EPA, and shall be one hundred percent (100%) accurate. Task Order costs are within the amount of the approved work plan.

V. TASK ORDER PERIOD OF PERFORMANCE

The task order period of performance shall be:

June 28, 2010 through April 11, 2011

VI. SCHEDULE OF DELIVERABLES/MILESTONES

Monthly Reports

As specified in the contract

Invoices

As specified in the contract

Task Order Closeout Report

As Requested

VII. PERFORMANCE/ACCEPTANCE CRITERIA

The contractor's deliverables shall be inspected by the government for acceptability. Unacceptable deliverables will be returned to the contractor with comments and directions for necessary corrections or rework which may be applicable.

VIII. EPA CONTACTS

Contract Officer Technical Representative (COTR)

Donn Walters

(214) 665-6483

Project Officer (PO):

Karen Hartis

(214) 665-6652

Contract Specialist (CS):

Latrice Williams

(214) 665-6516

Contracting Officer (CO):

Cora Stanley

(214) 665-7464

APPENDIX ONE

Task Order	#	
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ENFORCEMENT SUPPORT SERVICES: Contract # EP-W-10-011 WORK REQUEST FORM TASKS A & B

(Task Order Number is styled as following: first two digits for Site Spill ID, next three digits numerical order, decimal, next two digits for amendments, and last three digits correspond to task/subtask.)

A1 CR: EPA Events A2 CR: Material Preparation B1a(1). EF: Title Search B1a(2). EF: Operational History Search B1a(3). EF: Regulatory History Search B1a(4). EF: Technical Search B1a(5). EF: Corporate History Research B1a(6). EF: Generator Information Gathering & Analysis B2a. EF: Generic Document Mgmt B2b. EF: Summary Document Preparation B2c. EF: Secure & Maintain Collections,	B1b(1). B1b(2). B1b(3). B1b(4). B1b(5). B1b(6). B1a(7). Bla(8). B3a(1). B3a(2). B3b(1). B3b(2).	EF: Cost Packages EF: Work Performed Packages EF: Waste-In Report/Allocation Report EF: PRP Id Database EF: Financial Research, Analysis & Reportin EF: Settlement Negotiations Assistance EF: Provide Expert Witnesses EF: Compliance Review EF: Mass Mailings/Analysis EF: Research Addresses EF: Appraisals EF: Surveys	p ₅
B1c(1). EF: Generic Legal Support B3c(2) EF: Serve Process	B3d (1). B32(2).	EF: Negotiation Support/Arrange Meetings EF: Negotiation Support/ Conduct Research	
	B4.	/Interviews EF: Close Out Memoranda	
Date Requested:			
Requested By:			
Contact Phone # :E-mail:			
Additional Point of Contact:			
Site ID#: Operable Unit: Action (Name & Address:			
Deliverable(s): See Attached Checklist. Priority: 1-Expedited 2-Other		· .	~
EPA COR: EPA PO:			
GRB Project Manager (Acknowledging Checklist Requ	 uirements;	Estimated Hours	
constitutes Work Plan for small cc: Project File Contracting Officer File Task Order File	scope tasks)		
Upon completion of Task Order, finalization and accepta	nce of delive	rable(s).	
EPA COR: Date:	•		

ATTACHMENT 1 APPENDIX ONE, pg2

Task Order#	
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ENFORCEMENT SUPPORT SERVICES: Contract # TBD WORK REQUEST FORM TASKS C - F

(Task Order Number is styled as following: first two digits for Site Spill ID, next three digits numerical order, last three digits correspond to task/subtask.)

C1. C2. C3. C4. C5.	AR: Day-Forward ARs AR: Audit Existing ARs AR: Training AR: Procedures Manu AR: Repository Survey	E2. R&D: E3. R&D:		•			
D1. D2. D3.	FOIA Research & Respon FOIA Tracking & Repo FOIA Meetings	orting	E6. Fla. R&D:	R&D:	Development of Special Project Project: Field	et: Local Imaging	
Date Requested:			•				
					. •		
Contact	Phone #:						
	E-mail:				· ·		
Site ID#: Name & Addres	Operable Unit: Act						
Deliverable(s): Priority:	See Attached Checklist. 1-Expedited 2-Other					•	
EPA COR:				·		· .	
EPA PO:		_					
GRB Project Ma	nager						
cc: Project File Contracting ((Acknowledging Checklist constitutes Work Plan for				Estimated Hours		
Task Order F			•		-		
Upon completion	of Task Order, finalization and acc	eptance of	deliver	rable(s).			
EPA COR:	Date:						

|--|

Performance Standards Checklist A1 Community Relations: EPA Events

Deliverable Du			
Site Name:		SSID:	·
	Reserve Facilities		
	Single Room to accomm	nodate attendees.	
		oms to accommodate	attandaga mar raam
	Facilities equipped with	handicanned access	_ attendees per room
	Facilities setup to includ		
	radinites sotup to motion	e ngiit tenesiments	
	Provide the following items		
	Display / Speakers' Tabl	es	
	Facilitator		
	Translator		
	<u> </u>		
•	Audiovisual equipment		4
	Easel	·	
•	Flip Chart(s)		
	NEC LCD Proje	ector	4
4	Overhead Proje		
	Projector Screen		
	Slide Carousel		
:	Slide Projector		
	Slide Viewer		
	TV/VCR Equip	ment	
	Other	· · · · · · · · · · · · · · · · · · ·	
	Public Address Equipmen	nt	
	Podium		
	Microphone(s)		
	Wireless Micror	ohone(s)	
-			*
	Provide support in development of	f Event Materials	
	Meeting/Event Agendas		
	Display / Exhibit Materia	ls	
	Public Notice Support		
	Prepare camera-		
	Placement in are	a Newspapers	
	Other		

Task Order #: _____

Performance Standards Checklist A2 Community Relations Materials Preparation

Deliver	able Di	ne Date:	•
Site Na	me:		SSID:
	Provid	de support in development of Event Materi	als
 .		Meeting/Event Agendas	
		Public Notice Support	
		Prepare camera-ready copy	
	•	Placement in area Newspapers	1
		Notices / Mailers	
		Distribution of announcements / notices	s / mailers / etc.
		Other	
	Provid	le the following items	
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		Reservation of meeting place a	and accommodations
		Tour transportation	ind accommodations
		rour number and	
		Facilitator	•
		Translator	
	Displa	y Exhibits	
	•	Photo Enlargements	
·		Banners	
•		Display Boards	
		Map Enlargements	
		Computer Screen Images	
		Handouts	
		Information Packets	
		Display Tables	
•			
	Audio	visual equipment	
		Easel	
		Flip Chart(s)	
	— .	NEC LCD Projector	
		Overhead Projector	
	<u> </u>	Projector Screen	
		Slide Carousel	
		Slide Projector	4

	andards Checklist A2, p2 ons, Materials Preparations	S		
Slide Viewer Slides Transparencies TV/VCR Equipment Other				
Public Address Equipment Podium Microphone(s)			·	